

JOHN CLICK

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EXPERIENCE

RIVIAN AND VOLKSWAGEN GROUP TECHNOLOGIES

Palo Alto, CA (Hybrid)

Senior IT Solutions Engineer | Oct 2025 – Present

- Own end-to-end strategy, administration, and governance for the Digital Workplace application suite, ensuring alignment with business objectives and security standards.
- Architect and implement complex, scalable integrations between collaboration platforms and key business systems, including HRIS and Identity Management.
- Design and build sophisticated automation workflows to streamline business processes, reduce manual effort, and improve operational efficiency across the organization.
- Serve as Tier 3 subject matter expert for the Digital Workplace ecosystem, troubleshooting complex issues, performing root cause analysis, and implementing long-term solutions.
- Lead technical projects through the full lifecycle—from requirements gathering and solution design to deployment, user training, and post-launch support.
- Partner closely with Security, HR, Legal, and other engineering teams to deliver secure, compliant, and cohesive technology solutions.

RIVIAN

United States (Remote)

Cloud Engineer | Dec 2024 – Oct 2025

- Led IT AI @Work initiatives, developing seamless integrations for Google Workspace AI tools including Gemini, Vertex AI Studio Enterprise, NotebookLM Plus, and GitHub CoPilot.
- Super Administrator for two concurrent Google Workspace enterprise instances serving tens of thousands of end-users.
- Built a 215+ source NotebookLM RAG knowledge base to boost internal prompt engineering and strategy across the team.
- Created multi-step agentic flywheel systems in VSCode (with MCP connectors), Glean (multi-step Advanced Prompts), and Google Workspace (Flows, Gemini Gems).
- Shipped bespoke Apps Script solutions to reduce friction points across Google Workspace apps.
- Key contributor to Rivian's 6-month transition from Microsoft Suite to Google Workspace; represented Rivian at Google Cloud Next 2025.
- Collaborated with technical infrastructure and cloud compute teams to elevate long-term architectural planning, identifying early and pre-release tool opportunities for productivity gains.

BIDEN | HARRIS CAMPAIGN / HARRIS | WALZ CAMPAIGN / DNC

Various Locations

Advance Lead | Apr 2023 – Nov 2024

- Led teams of 36–48+ Advance Associates for major Vice Presidential events, including the VP's running-mate announcement in Philadelphia and a historic two-day visit to Savannah, GA.
- Served as Site Lead for the VP's confidential debate preparations in Pittsburgh and numerous Air Force One / HMX-1 arrivals, coordinating across USAF, USMC, White House, and campaign staff.
- Supervised complex A/V production builds for large-scale events at significant six-figure budgets, managing IATSE stagehand relationships, production vendors, and Fire Marshal officials.

PROJECT N95 / C19 COALITION

San Francisco, CA

Chief of Staff / DevOps / People Ops Lead | Apr 2020 – Jan 2024

- Drove strategic priorities across all operational units; grew the organization from 30 people to hundreds across multiple continents, managing a fully remote workforce.
- Built and maintained full technical infrastructure: applicant tracking (Airtable), front-end (headless React CMS via Contentful, Gatsby, Netlify), and back-end (GCP/Shopify).
- Established a double-blind RFQ marketplace and transitioned the back-end to a 24/7 e-commerce platform handling 250K+ daily unique visitors at Omicron peak.
- Spearheaded NIST 800-171 certification effort to meet NIH subcontract requirements, implementing SAML/provisioning, DLPs, change-control processes, and record retention.
- Directed a 3,700% growth in Twitter following through a national social media and influencer strategy earning coverage in NPR, NYT, WaPo, CNN, WSJ, and more.
- Bootstrapped a custom candidate management system in Airtable; screened 2,000+ applications and onboarded 400+ volunteers via 900+ interviews in 4 months.

THE WHITE HOUSE, OFFICE OF SCHEDULING & ADVANCE (BIDEN ADMINISTRATION)

Various Locations

Volunteer Advance Associate | Jun 2020 – Jan 2025

- Briefed President Biden upon his arrival to tour storm damage in Capitola, CA; briefed VP Harris and Secretary of Labor Walsh at IBEW Local #5 in Pittsburgh, PA.
- Directed logistical support for Presidential and Vice Presidential trips across multiple states, coordinating with USSS, WHCA, and senior White House staff.

THE WHITE HOUSE, MANAGEMENT & ADMINISTRATION (OBAMA ADMINISTRATION)

Washington, DC

Information Services Operator, Switchboard | Jan 2011 – Jan 2017

- Personally staffed President Obama, routing calls to/from foreign Heads of State, Cabinet Secretaries, Members of Congress, the First Family, and citizens during crises.
- Earned White House Personnel Security Office Clearance: adjudicated to Top Secret-level, granted Secret.
- Created a 300+ page directory for VIPs, Cabinet members, all 535 Members of Congress, and all 50 Governors.

Advance Associate | Oct 2009 – Jan 2017

- Organized logistics for 15+ Presidential trips, including the First Family's visit to Yosemite National Park; personally briefed President Obama at Forsyth Technical Community College, NC.
- Liaised with National Security Staff, DHS, and USSS for the President's visit to DHS's NCCIC top-secret SCIF.

GOOGLE, CLOUD, TECHNICAL INFRASTRUCTURE

Mountain View, CA

Administrative Business Partner, Data Center Delivery & Engineering | Jan 2017 – Oct 2017

- Directly supported one VP and two Directors overseeing 1,800 global Google Data Center construction personnel across 15 locations and 12 time zones.

STANFORD UNIVERSITY, OFFICE OF THE PRESIDENT AND PROVOST

Palo Alto, CA

Operations Coordinator, Office for Religious Life | Mar 2018 – Jan 2021

- Building manager of Stanford Memorial Church; spearheaded retrofit of the church lighting system alongside Lands, Building & Real Estate, University Architect's Office, and Conservator.

OBAMA FOR AMERICA

NH, OH, IN, KY, SD & PA

Field Organizer / Campaign Volunteer | Nov 2007 – Nov 2008

- Led Field Operations in Bucks County, PA; Obama/Biden won 18,534 votes (51.28%), outperforming statewide margin. Registered 350+ voters while completing final semester of college.

ADDITIONAL EXPERIENCE

United States Digital Response — Volunteer Elections Program Lead (2020–2021) • **Hamilton Crowne Plaza Hotel** — Night Audit Manager (2008–2011) • **Miriam's Kitchen** — Assistant to Executive Chef (2009–2010) • **Disneyland Resort** — Bell Clerk (2005–2007) • **Sierra Club** — Summer Intern, Yosemite Valley (2007)

EDUCATION

EARLHAM COLLEGE

Richmond, IN

Bachelor of Arts in Fine Art, concentration in Photography | May 2008

- Studied Political Science & Economics, including American Constitutional Law, macroeconomics, international political economic theory, and comparative politics.

TECHNICAL SKILLS

Languages:	Python, JavaScript, TypeScript, SQL, HTML/CSS, GAM
Frameworks:	React, Gatsby, TensorFlow, LangChain, MCP, A2A
Tools:	Google Workspace, Google Cloud Platform (GCP), Google Cloud Console, VSCode, Jira, Slack Enterprise Admin, Okta, Zapier, Notion, GitHub, GitLab, Docker, Netlify, StackOverflow, Amazon Web Services (AWS), ZenDesk, Google Colab, DonorBox, Calendly, 1Password, Rippling, Quickbase
MLOps & LLMs:	ChatGPT 4o/1o/4.5, Claude 4/3.5/3.7 Opus, Gemini 1.5/2.0/2.5, Perplexity, GitHub CoPilot, Llama 3.1, Whisper-1, Gamma, Nightfall, Google Cloud DLP, Claude Desktop, Claude Code, Vertex AI Studio, Jules, Ollama, Veo3
Databases:	MySQL, GCP BigQuery, Airtable, Preset.io, Fivetran, Algolia, Databricks, Kubernetes
Marketing:	Google Marketing Platform, Google Ads, Google AdGrants, Google Tag Manager, SendGrid, Google Search Console, VolunteerMatch, Idealist, Mailchimp
E-Commerce:	Shopify Plus, Shopify Themes, VTEX, BigCommerce, Stripe, OnPort, Deliverr, Ware2Go, Avalara
Social Media:	BlueSky, Meta Business Suite, Twitter (X) Professional, LinkedIn Business Page, Mastodon, Reddit, TikTok, Discord, Spotify, Apple Podcasts, Medium, Buffer, Threads, SnapChat
CMS:	Contentful, Custom Shopify Storefronts, Shopstory, Airpower
Design:	SketchUp, Figma, Canva, FigJam, Diagrams.net, Miro, Adobe Illustrator, Adobe Photoshop, v0